

EduTech Service



Chime

The National Charity for Deaf
and Hard of Hearing People

Mission and Vision

OUR VISION

Chime's vision is a future where Deaf and Hard of Hearing people are fully included and have equal opportunities.

OUR MISSION

Providing personalised supports and services for Deaf and Hard of Hearing people and promoting full equality and inclusion.

Our Values

Our values are not empty words: every day, each Chime team member demonstrates that our values are very much alive in the work that we do. We respect diversity and recognise the worth and dignity of every person. We are driven to inspire everyone to reach their potential.



**AIM HIGH
AND THINK BIG**

We respect diversity and recognise the worth and dignity of every person. We are driven to inspire everyone to reach their potential.



**MAKE A
DIFFERENCE**

We work together with dedication, empathy, creativity and passion to meet the needs of our clients. We hold ourselves accountable for delivering on our commitments.



**DO THE
RIGHT THING**

Our person-centred approach is open, honest, ethical and fair and we are proud of what we do.



**TOGETHER
IS BETTER**

Teamwork is important to us. We strive to build meaningful relationships and to create more accessible services and supportive communities.

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Chime & EduTech Service

Chime is the national charity for Deaf and Hard of Hearing people. While we understand that classrooms are noisy, busy and lively places, and we know that discussions, debates and interactions between teachers and students are a key part of everyday learning, we also understand that this background noise can mean that children with hearing loss become isolated. Our ambition is to support Deaf and Hard of Hearing children and students to reach their full potential, by breaking down such barriers in education.

Chime believes that Deaf and Hard of Hearing children should be able to learn and achieve on a par with their hearing peers. Our assistive technology has played a crucial role in supporting children and students to realise that goal.



With our extensive experience, we can ensure students with hearing loss have access to the best available assistive technology in the classroom using both Personal Communication Systems and Soundfield Systems.

Furthermore, Chime is a not-for-profit charitable organisation. This means that any revenue from EduTech products purchased go on to support Chime's other care and specialist services to help other Deaf & Hard of Hearing people in their everyday lives.

OUR VISION

At Chime, we are committed to providing the best customer experience for both teachers and students by offering innovative solutions that cater to their needs.

Our goal is to ensure that educational providers have access to the most suitable and cutting-edge technology to enhance learning, without any financial risk or delay. Here's how we deliver on that promise:

- 1 Free Trial:** Experience our equipment with no obligation to purchase, giving both students and educators the chance to ensure it's the right fit.
- 2 Closing the Gap:** Chime's Closing the Gap service eliminates the pain of waiting lists and grant approval. We will supply all necessary equipment free of charge while you wait for your funding.
- 3 No-Quibble Refunds:** If for any reason the product doesn't meet expectations, we offer hassle-free refunds to guarantee complete satisfaction.

AWAITING FUNDING?

We understand the pain of waiting lists and grant approval. We will supply and install all necessary equipment while you wait for your funding.

EduTech overview

- Chime's EduTech solutions enhance hearing significantly which in turn improves a student's ability to understand lessons, leading to better learning outcomes.
- We work closely with the Department of Education and Skills, the Visiting Teacher Service and the HSE to ensure delivery of assistive technology to students with hearing loss across Ireland.
- We provide and install assistive technology in the education environment (from pre-school to third level) in the form of Soundfield Systems.
- We also work with Access Officers in third level education institutions across the country.
- Our Phonak soundfield system includes integrated receivers for Hearing Aids/Cochlear Implants and BAHA's, and other assistive technologies.
- We offer a prompt installation service nationwide.
- Chime offer a repair, refit and maintenance service on all technology sold. Our efficient turnaround times for repairs are second-to-none and we also offer a replacement loan device from Chime's Product Library should it be required ensuring that no child or student is without essential assistive technology support during that time.
- Chime offers dedicated aftersales support service to ensure ongoing functionality and satisfaction with all provided assistive technology solutions.
- Our systems are useful in other community settings such as nursing homes or community centres.

BENEFITS OF EDUTECH

- It is designed to improve the signal to noise ratio, or in other words, to improve the quality of the teacher's voice over and above that of the surrounding background noise.
- The use of technology in the classroom also reduces vocal strain for teachers, thus reducing illness-related leave associated with vocal strain.
- Aids class instruction and management.
- One easy-to-use system suited to normal hearing and hearing-impaired students.
- Reduced background noise improves the environment and ability to learn.

The EduTech Range

We provide a broad range of specialist technology services across Ireland for schools, colleges, universities and education providers.

With over 10 years experience of working with the leading technology brands in the sector we aim to ensure students with hearing loss have access to the best available assistive technology in the classroom, including Personal Communication Systems and Soundfield Systems.

Phonak Soundfield System

CLEAR SOUND FOR EVERY STUDENT

The Phonak Digimaster Soundfield System ensures that every pupil, including those who are deaf or hard of hearing, can hear their teacher clearly, no matter where they sit in the room. Simple to use and designed for modern classrooms, it helps improve focus, participation, and inclusion.



WHAT'S INCLUDED IN THE PHONAK DIGIMASTER SOUNDFIELD BUNDLE

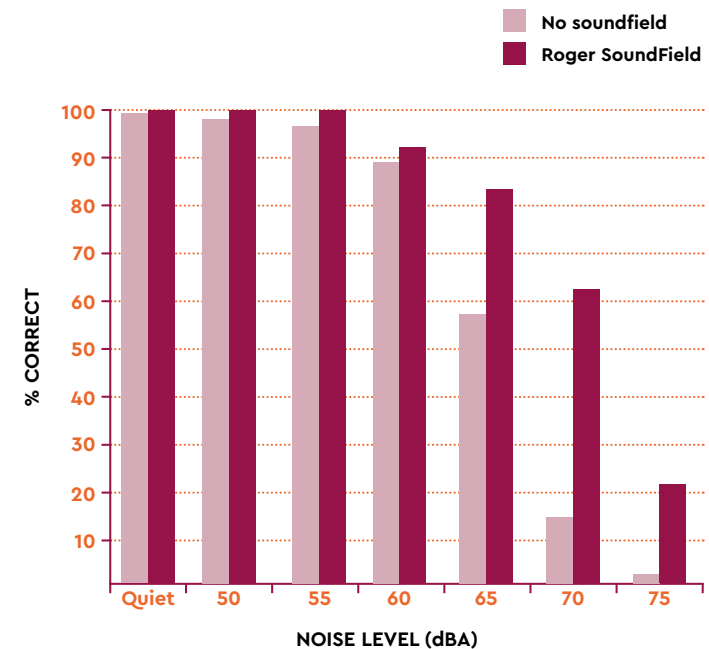
- **Digimaster speaker (5000 or 7000)** – delivers clear sound across the room.
- **Touchscreen microphone (Roger™ or SoundField)** – worn by the teacher; Roger™ connects to hearing devices.
- **Pass-around microphone** – for pupils to speak and be heard.
- **Charging cradle** – keeps microphones powered and ready.

QUICK GUIDE – WHICH PHONAK SYSTEM DO YOU NEED?

Classroom Type	Best Product	Why
Small to medium classroom	Digimaster Speaker 5000 V2	Compact, wall-mounted, perfect for everyday teaching
Large classroom/hall	Digimaster Speaker 7000 V2	Stronger power and coverage for bigger spaces
Student uses hearing aids/cochlear implant	Roger™ Touchscreen Mic	Connects directly to personal hearing devices
No hearing devices	SoundField Touchscreen Mic	Simple amplification, easy plug-and-teach setup
Student with Auditory Processing Disorder (APD)	SoundField Mic + Roger Focus II	Helps children with APD hear the teacher's voice more clearly and consistently

WHY TEACHERS CHOOSE PHONAK DIGIMASTER

- **Plug and Play** – switch on and start teaching.
- **Smart Sound** – automatically adjusts to classroom noise.
- **Connect Easily** – works with TVs, laptops, tablets, smartboards.
- **Inclusive** – proven to improve speech understanding by up to 50% in noisy classrooms.



REAL CLASSROOM EXAMPLES

- Primary class of 25 pupils with one hearing aid user: Digimaster 5000 V2 + Roger Mic
- Secondary school lecture hall of 60 pupils: Digimaster 7000 V2 + Roger Mic
- Child with Auditory Processing Disorder (APD): SoundField Mic + Roger Focus II



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INFORMATION

The Roger On 3

The Roger On is a state-of-the-art wireless microphone by Phonak. It incorporates **MultiBeam 2.0 Technology** to offer excellent speech understanding in noisy environments, using the ability to distinguish the direction of incoming speech it automatically selects the person who is talking to you in order to support conversations.



It is ideal for situations where background noise is present such as school classrooms. It is used in conjunction with suitable Roger receivers, such as Roger X, ear-level (integrated Receivers) or a Roger Neckloop receiver – purchased separately.

The Roger On 3 can now connect directly to your laptop, TV or other Smart Devices.

- On-table placement for group conversations
- Pointing mode for focused listening
- Presenter mode for distant speakers
- TV/Multimedia direct streaming works with the docking station
- MyRogerMic app lets users choose what they want to hear

The Roger On is ideal for teenagers and young adults and can be used alongside other Roger transmitters in a network.



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GN ReSound Multi Mic

With the **GN ReSound Multi Mic** is a one-to-one mic that links to cochlear implants and BAHAs. It delivers not just hearing support – but actively transforms communication. It's an elegant, durable, and intuitive solution that fosters meaningful inclusion and engagement in classrooms and lecture halls alike.



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Accessories

MAKING SURE EVERY STUDENT CAN HEAR, LEARN, AND THRIVE

We know how dynamic and sometimes unpredictable a school or college environment can be. Teachers are juggling lessons, classroom management, and student needs—all while ensuring that students with hearing loss have equal access to what's being taught.

That's why Chime has worked closely with educators to identify the most useful accessories and practical supports that keep assistive listening technology working at its best, day in and day out.

TEACHER-RECOMMENDED ACCESSORIES

Educators told us they needed simple, effective ways to keep hearing technology secure, accessible, and ready for action. In response, we now offer:

- **Lanyards**
- **Cases**
- **Screen protectors**
- **Touch screen covers**

COMPREHENSIVE SUPPORT FOR SCHOOLS & COLLEGES

Chime offers more than just devices—we're your partner in keeping them working flawlessly. Our team can supply and service a full range of hearing equipment accessories, ensuring uninterrupted support for students who rely on them.

WE PROVIDE:

- Hearing aid essentials such as batteries, tubing, ear hooks, and other hearing care items.
- Repairs for faulty or damaged equipment, minimising downtime for students.
- Replacement receivers such as Roger 20, Roger X, and Roger NeckLoops.
- Presentation and support hardware such as speaker stands, tripods, charging stations, and other classroom-friendly equipment.

WHY PARTNER WITH CHIME FOR ACCESSORIES?

- **Education-focused service** – We understand the needs of busy schools and colleges.
- **Expert advice** – Our specialists can recommend the right accessory for your setup.
- **Fast delivery** – Because a lesson lost is an opportunity missed.
- **Ongoing training and support** – We don't just deliver equipment—we help you use it effectively.

DID YOU KNOW?

Many accessories and repairs can be funded through existing school or assistive technology grants. Chime can help you navigate the process so students get the support they need, faster.

EduTech – Closing the Gap

Schools and colleges nationwide are facing challenges, waiting on technology grants. That's why we supply equipment FREE OF CHARGE* until grants arrive.

We believe that every student deserves access to education free of all barriers.

**Terms and conditions apply*



Don't just take our word for it



Lisa, has a daughter (aged 8) with cochlear implants, who is in primary school.

“Lexi has used the FM System since pre-school and into main stream school. It's brilliant because in school Lexi is in a class of 33 children, so it's a lot. But the teacher just turns it on in the morning, it's so simple. Then Lexi can hear everything she says. Lexi can do anything now.”



Alyson, has a daughter (aged 5) in pre-school.

“From when she started pre-school, between her visiting teacher and Chime, we got a system in place. The teacher wears a microphone around her neck and it goes directly to Nicole's hearing aids. That means that all the background noise is alleviated and she can hear clearly and that really helps with her speech and understanding.”

Contact us



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chime.ie



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Registered Charity
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